

UNITED STATES SPECIAL OPERATIONS COMMAND

Force & Family Readiness

Welcome Guide

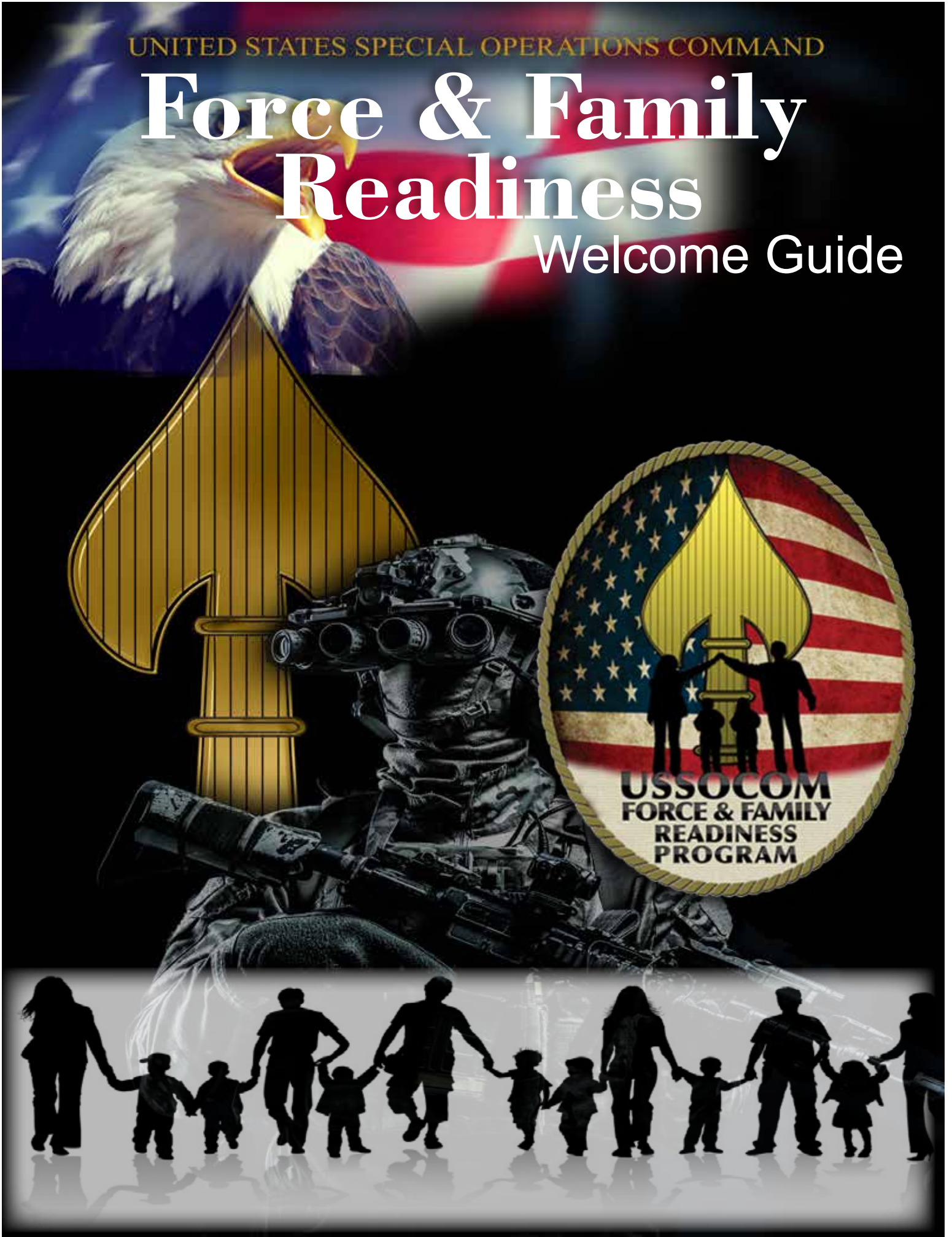


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Keeping this guide up to date...

It is important to us that this FFRP Guide stays current and accurate. If you find errors, such as an incorrect phone number, inaccurate information, or misspellings, please bring them to our attention. If you think of other information that may be helpful to include in this guide contact socomfrg@socom.mil

USSOCOM MISSION AND PRIORITIES

Mission

USSOCOM develops, and employs, the world’s finest SOF to conduct global special operations and activities as part of the Joint Force, in concert with the U.S. Government Interagency, Allies, and Partners, to support persistent, networked, and distributed combatant command operations and campaigns against state and non-state actors all to protect and advance U.S. policies and objectives.

Priorities

People. “Humans are more important than hardware” speaks to our center of gravity and our #1 Enterprise Priority -- our People. Our Force and families are USSOCOM’s competitive and comparative advantage. Our People are the reason we “win.” In support of current and future mission successes, we will recruit, assess, select, educate, train, diversify, equip, and transform our innovative and groundbreaking team.

Win. We will “Win” -- every time, every place, in any environment. The “SOF Way” is unconventional, irregular, asymmetric, asynchronous, and done alongside the U.S. Government Interagency, as well as with Allies/Partners.

Transform. USSOCOM will trail-blaze, and lead, for DoD and the Nation, As stewards of precious resources, we will meet current and future challenges via optimizing, modernizing, innovating, inventing, and transforming our people, organizations, and technology.

USSOCOM Key Phone Numbers and Websites

In/Out Processing Center	813-828-9969
Manpower and Personnel Directorate	813-529-1002
USSOCOM Clinic	813-827-9870

USSOCOM SharePoint:

USSOCOM - Home (sharepoint-mil.us)

USSOCOM – Force & Family Readiness:

USSOCOM - Force & Family Readiness - Home (sharepoint-mil.us)

USSOCOM Factbook 2023:

<https://socom.sharepointmil.us/FeaturedItems/2023%20Fact%20Book.pdf>

USSOCOM COMMANDER'S WELCOME LETTER



UNITED STATES SPECIAL OPERATIONS COMMAND
 OFFICE OF THE COMMANDER
 7701 TAMPA POINT BOULEVARD
 MACDILL AIR FORCE BASE, FLORIDA 33821-5323

Welcome to Headquarters, U.S. Special Operations Command (HQ USSOCOM) and the beautiful Tampa Bay area. We would like to extend a warm welcome as you join our team of truly dedicated professionals.

Our mission directs us to provide strategic options for our national leaders and the Geographic Combatant Commanders we support through a global network that fully integrates our military, interagency, and international partners. Our nation insists its Special Operation Forces have the people, capabilities, and access to accomplish our most critical problems now and in the future. In the view of the American people, we are the tip of the spear. Your duties at this Command will significantly contribute to meeting these expectations and accomplishing our mission.

Our priorities at the Command are People, Win, Transform. For those of you with family members, know that the HQ USSOCOM team believes that supporting families is a vital part of our success, and we consider taking care of our families one of our most important priorities.

Due to the nature of HQ USSOCOM's mission, deployments and periods of separation will happen. We understand the stress this puts on our people and their families—and being new to the Command and the Tampa Bay area compounds the stress. As you start to face these challenges, we encourage you to seek out our Force and Family Readiness Program (FFRP) resources. Find our resource guide and more at <https://www.socom.mil/FFRP> or reach the team directly by email: socomfrg@socom.mil or phone at 813-826-3742. Your FFRP strives to link formal and informal networks to provide support and assistance. We encourage you to take advantage of all the programs designed to provide information, support, and outreach.

We, along with our spouses, Dawn and Leslie, and HQ USSOCOM members welcome you! We hope this assignment will be full of rewarding experiences for you and your family. Our people make this organization extraordinary, and we are proud to have you on our team. Thank you for your service and dedication to USSOCOM and our nation.

Shane Shorter
 Command Sergeant Major, U.S. Army
 Command Senior Enlisted Leader

Bryan P. Fenton
 General, U.S. Army
 Commander

USSOCOM IN-PROCESSING CONTACTS

Location: Building 149 Second Floor (Office to the Left).

ARMY Personnel:

Appointment Only

Email: J1ARElem@socom.mil

AIR FORCE Personnel:

Mondays & Thursdays – 0900 - 1000

Email: socom.j1.af.elem.assignments.dl@socom.mil

NAVY Personnel:

Appointment Only

Email: J1NVElem@socom.mil

USMC Personnel:

Everyday – 0800 - 1500

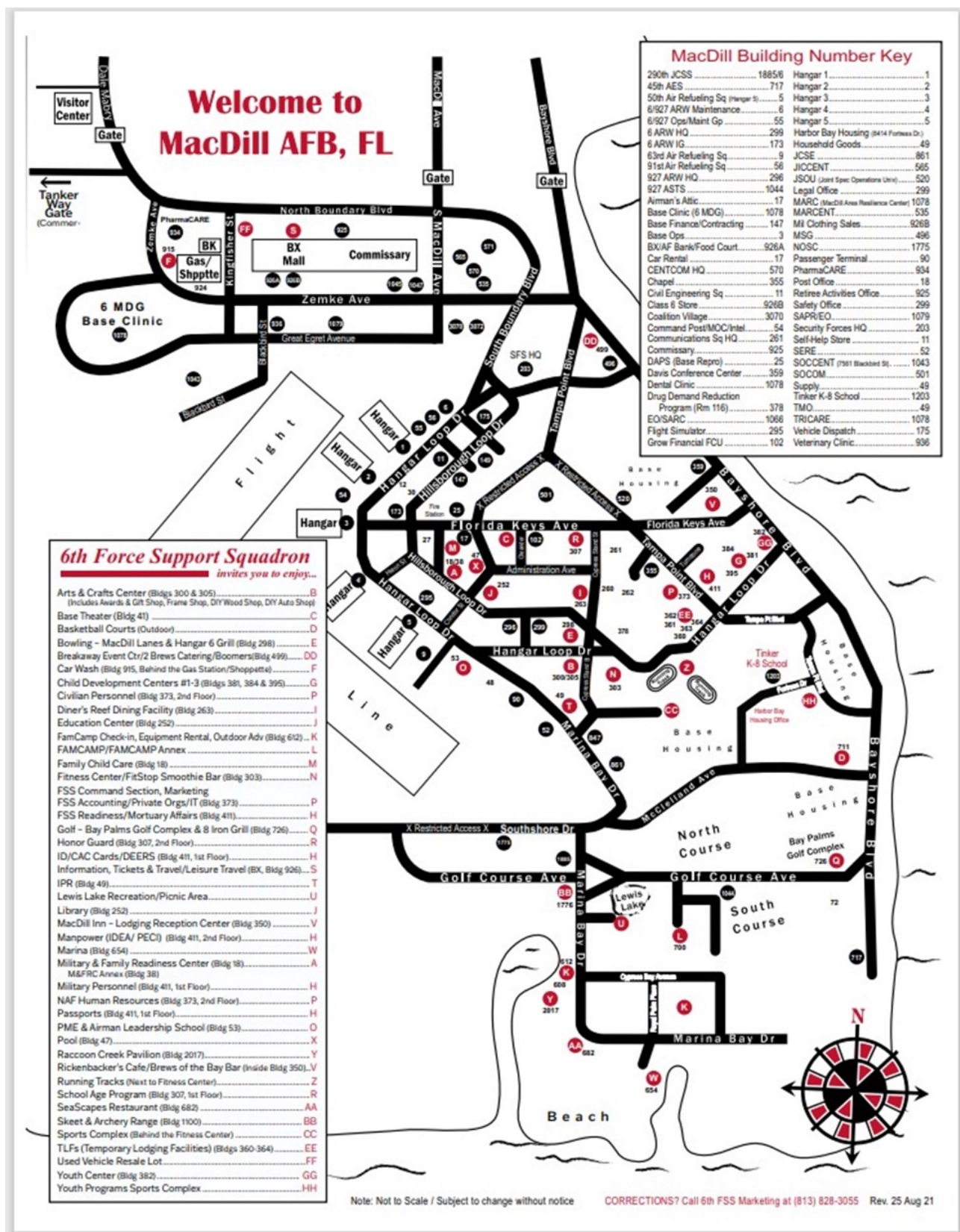
Email: J1MCElem@socom.mil

Please email the service specific org box for any in-processing questions/actions.

MACDILL AFB KEY PHONE NUMBERS

SOCOM J1	813-826-7078
TMO Personal Property	813-828-2600
Housing Office	813-828-3166
Finance Office.....	813-828-5377
Airman and Family Readiness	813-828-0145
Arts and Crafts Center Awards, Gift Shop & Frame Shop	813-828-4413
Wood Hobby Shop	813-828-2093
Auto Hobby Shop	813-828-4553
Bay Palms Golf Complex	813-840-6904
Child Development Center 1	813-828-3332
Child Development Center 2	813-828-2244
Child Development Center 3	813-828-0195
Civilian Personnel	813-828-6090
Commissary	813-828-3361
Diner's Reef Dining Facility.....	813-828-2412
Education Center	813-828-3115
Family Child Care	813-828-7760
Fitness Center.....	813-828-4496
Human Resources (NAF).....	813-828-2911
Information, Tickets & Travel.....	813-828-2478
Library.....	813-828-3607
DEERS, Passport, ID, CAC Card	813 828-6673/2278/8836
MacDill Inn	813-828-4259
MacDill Lanes	813-828-4005
Manpower & Organization	813-828-3711
Military Personnel	813-828-2278
Outdoor Recreation.....	813-840-6919
Marina	813-840-1513
School Age Program	813-828-5971
Surf 's Edge Club	813-840-6900
Tri-Care.....	813-828-2273 Ext. 3
Boomers Bar & Grill.....	813-828-3357
Veterinary Clinic	813-828-3558
Youth Center.....	813-828-7956
Base Operator.....	813-828-1110
BX	813-840-0511
Chapel	813-828-3621
Dental	813-827-9400
Legal	813-828-4422
Retiree Activities.....	813-828-4555
Visitor Reception Center	813-828-2737

MACDILL AFB BASE MAP



USSOCOM PRESERVATION OF THE FORCE AND FAMILY (POTFF) FORCE AND FAMILY READINESS (FFR)

Mission

The mission of the Preservation of the Force and Family (POTFF) is to optimize and sustain Special Operations Forces (SOF) mission readiness, longevity, and performance through integrated and holistic human performance programs designed to strengthen the Force and Family.

End-State

A resilient SOF enterprise with optimized performance across all domains, enabling improved readiness to best meet operational demands for the duration of a SOF career.

Force and Family Readiness Contact Information

Main phone numbers: (813) 826-3525 / 3742

Org Box: socom_ffr@socom.mil

FOCUS Provider

Main phone number: (813) 474-7905

Location: SOCOM Resource Center, 1st Floor

Military and Family Life Counselor (MFLC)

Main phone number: (813) 777-7257

Location: SOCOM Resource Center, 1st Floor

Link

USSOCOM POTFF: <https://www.socom.mil/POTFF/Pages/About-POTFF.aspx>

EMERGENCY MANAGEMENT

Welcome to the USSOCOM Family!

USSOCOM is located on MacDill AFB in Tampa, Florida. Our greatest threat in this area is from hurricanes. If you are not familiar with hurricanes, the hurricane season is from 1 June to 30 Nov. However, storms have occurred every month of the year in Florida. As you are transitioning to MacDill, it is helpful to stay informed on any local weather concerns and stay in contact with your sponsor and leadership team.

All hazard guides are available for each of our surrounding counties. Please look in our Emergency Preparedness guide for local information at

<https://www.socom.mil/Documents/Website%20-%20Public%20Access%20Emerg%20Prep;%2015%20Oct%2021.pdf>

As you arrive, remember to be prepared. Home | Florida Disaster

1. Get informed and Stay informed!
2. Know your zone and make sure to have a plan
3. Build an emergency kit - Plan & Prepare | Florida Disaster

Stay in contact with your supervisor during your relocation in case of any extreme weather that may cause challenges.

To get ready for possible evacuation, make sure to have solid plans to stay with family or friends outside of the immediate area. A public shelter is not a comfortable experience. This link will let you know if you are in an evacuation zone. Know Your Zone, Know Your Home | Florida Disaster

Response and recovery involves the entire community and is everyone's responsibility. At USSOCOM, we ask that you and your family do your part by creating a "Culture of Preparedness" at home. Share this information with your family. By planning ahead you can be sure that your stress level is lower during an emergency, the outcome is better and ensure a quicker recovery.

Thank you and be prepared!

Russell Ackerman
Emergency Manager
USSOCOM

USSOCOM CLINIC

USSOCOM Clinic
3250 Zemke Ave Bldg 1078
MacDill Air Force Base, FL 33621

Hours of Operation M-F 0700-1600
Every Wednesday the 6MDG closes from 0700-0930 for training

We are located within the 6MDG on MacDill AFB. We are a Primary Care clinic dedicated to the care of all USSOCOM assigned Active Duty and their spouses. If your spouse is not automatically enrolled into the SOCOM Clinic please email Mr. VanVoorhis at Joshua.s.vanvoorhis.civ@health.mil to request enrollment.

Clinic Procedures:

To schedule an appointment please contact the 6MDG appointment line at 813-827-2273. You can also reach out to our clinic team through the MHS Genesis patient portal. If you are not enrolled to MHS Genesis you can register at <https://myaccess.dmdc.osd.mil/identitymanagement/app/login>.

Pharmacy: For new medication or medications that need to be renewed please contact the SOCOM Clinic through MHS Genesis. If you need to activate a medication refill, please call 800-272-0201.

After Hours: If you need medical care outside of normal business hours please contact the Nurse Advice line at 800-874-2273 Option 1.

Medical Readiness:

Medical Readiness NCO: SFC Christopher Artiles Christopher.artiles.mil@army.mil

Prior to scheduling your PHA please complete your online PHAQ.

- USA: <https://www.mods.army.mil>
- USN/USMC: <https://eha.health.mil/EHA>
- USAF: <https://asims.health.mil/webapp/Login.asp>

SOCOM Clinic Director: **MAJ Jeremiah Trapp**

SOCOM Clinic Deputy Director/Patient Advocate: **Mr. Joshua VanVoorhis**

SOCOM Clinic NCOIC: **MSgt Veronica Williams**

MACDILL MILITARY & FAMILY READINESS (M&FRC)



Mission

Delivering essential Military and Family support services while contributing to mission readiness, resiliency, and well-being of our Military community.

Vision

Be the premier professional Military and Family Readiness Team committed to excellence empowering the readiness of the Total Force.

Offered Resources

Transition Assistance (TAP)
 Employment Assistance
 Volunteer Resource Program (VRP)
 Personal & Family Readiness
 Relocation Assistance
 Personal Financial Readiness
 Emergency Financial Assistance
 Personal & Work Life
 Installation Voting Assistance Office
 Exceptional Family Member Program (EFMP)

Contact Information

8105 CONDOR ST, BLDG 18 (Main)
 8104 CONDOR ST, BLDG 38 (Annex)
 Email: fsc.frontdesk@us.af.mil
 Phone: (813) 828-0145
 Hours: Monday-Wednesday 0800-1600
 Thursday 1100-1600
 Friday 0800-1600

For classes and registration go to:

School Liaison Office <https://booknow.appointment-plus.com/4yljlrxe/10> Causality Assistance

Military & Family Life Counselor (MFLC)

Link: <https://macdillfss.com/military-family-readiness/>

MACDILL AFB EXCEPTIONAL FAMILY SUPPORT (EFMP)

EFMP webpage

Comprehensive MacDill AFB EFMP information and resources for all branches of service.

<https://macdillfss.com/efmp>

Relocation One Stop webpage

Find out what to do before and after arrival to make your PCS more successful.

<https://macdillfss.com/relocation/>

EFMP Family Support (EFMP-FS) Coordinators

Assist you in navigating and/or connecting with base, community, and national services as needed. Learn more about us here: *<https://macdillfss.com/efmp-family-support>*

Email: 6fss.fsh.efmp@us.af.mil

Contact Information: 813-828-0122.

Facebook group: *<https://www.facebook.com/groups/1409983582582101>*

Your losing base EFMP-Medical or EFMP-Assignments team will answer any questions related to Family Member Travel Clearances, orders, or medical services.

PCSing INTO MacDill AFB

<https://macdillfss.com/efmp-pcs>

https://macdillfss.com/wp-content/uploads/EFMP_PREPFORYOURMOVE.pdf

EFMP Medical, Tricare & ECHO

Ask your losing base Military Treatment Facility for a medical warm handover to ensure continuity of care while in transition. If you have complex needs, they should be helping you set up appointments at the new base.

Contact MacDill AFB EFMP Medical and let them know you've arrived: *<https://macdillfss.com/efmp-medical>*

Upon arrival, transfer to our Tricare region and transfer ECHO if you have it.

Secure a 3-month supply of medications needed prior to arrival.

Respite Care

Air Force and Sister Service contacts: <https://macdillfss.com/efmp-respite-care>

Research and take action on relocating with an Individual Education Plan (IEP) or 504 Plan.

Special Education Resources

Transferring with an IEP/504 Plan process.

Establishing a new IEP or 504 Plan process.

Other important education resources.

School Liaison, Ms. Venetia Waters: <https://macdillfss.com/school-liaison-officer/>

<https://macdillfss.com/efmp-special-education/>

Additional resources

<https://macdillfss.com/efmp-resources>

<https://navigator.apd.myflorida.com/ProgramSearch.aspx>

<https://resourcedirectory.apd.myflorida.com/>

<http://www.floridahealth.gov/programs-and-services/people-with-disabilities/bright-expectations/conditions/index.html>

MACDILL AFB SCHOOL LIAISON

Congratulations on your assignment to MacDill Air Force Base in sunny Florida!

MacDill's School Liaison Office serves all branches of the military. This email along with the attachments should cover most of your questions; however, feel free to visit our 6th Force Support Squadron website for additional School Liaison, Child Development Center or Youth information. <https://macdillfss.com/> or *School Liaison Program - MacDill Force Support Squadron (macdillfss.com)*

We are here to serve your child(ren) educational needs.

Prior to departure (Reference: Interstate Compact Agreement and Sy 22-23 PCSing with Mil-Connected Students Checklist) complete the following

1. Provide current school your official withdrawal date – request an unofficial copy of records to hand carry at this time.
2. Obtain an unofficial copy of all of your records (including testing, advanced placement, IEPs, BIP, 504 plans, etc.)
3. Transcript/Record Documentation Requirements (Ensure they are clearly annotated)
 - a. State/Standardized or Special Program Testing
 - b. Advanced Placement Courses/Dual Credit
 - c. IEPs
 - d. 504 Plan
 - e. Gifted & Talented Testing/Classes
 - f. Working outside of grade level (e.g., taking 10th grade math but in the 8 th grade)
4. On the day of withdrawal – obtain an unofficial transcript/records (listed above) with grades closed out as of that day - (if departing during summer break – ensure copy states passed/promoted and obtain prior to office closure)
5. Other documents to obtain or have
 - a. Report Card/Course History/Schedule
 - b. Counselor Recommendations for Placement (optional)
 - c. JROTC Records (if applicable)
 - d. Listing of Academic Recognitions/Competition Participation
 - e. Academic Grading System Overview - Weighted Grade System (e.g., Scale 5.0, 4.0, etc.)
6. If you are currently Overseas and enrolled in a DoDEA Non-DoD Schools Program (NDSP) School – please obtain a duplicate transcript from DoDEA that will transfer correctly into the American public system (DoDEA will pay for if you have not exhausted your funds)
7. The Youth/Teen Center located on base offers a Youth Sponsorship Program for 9 – 18 year olds. Through the Youth Sponsorship Program, the Youth Center staff can assist your child with transitioning to MacDill AFB. If you have a student that is interested in connecting with other children at MacDill, please contact Chris Hug. Email: Harold.hug@us.af.mil Website: <https://macdillfss.com/youth/>
8. Contact your School Liaison Office at your gaining installation if there are any issues during the transition

Needed for Registration at Your Gaining School (Varies Per School District)

- Student's Birth Certificate (Original Certified Copy)
- Student's Social Security Number Student's Health Record (Immunization, physical, etc.)
- Legal Documents (as needed; ex: custody/guardianship)
- Proof of Residency/Military Orders (utility bills, lease/escrow deed, housing contract)

- Parent & Student's Military ID Card (if applicable)
- Two Emergency Contacts

Arrival

Our military-connected children are spread through-out six school districts; however, majority of the children attend Hillsborough County Public School, the seventh largest school district in the nation. Schools are assigned based on the area of residence of the students. For a smooth school transition, please see the attached: Keys to transitioning from school to school, FL immunization form, EFMP Brochure, MIC3 Brochure, HCPS parent Guide, and FL Military Guide.

Military Purple Star School of Distinction

Military Families / Overview ([hillsboroughschools.org](https://www.hillsboroughschools.org))

Military/Enrollment Process for Hillsborough County Public Schools (HCPS)

<https://www.hillsboroughschools.org/enrollment>

<https://www.hillsboroughschools.org/Domain/2450>

HCPS 2023-2024 Student Academic Calendar

2023-2024 Student Academic Calendar.pdf ([hillsboroughschools.org](https://www.hillsboroughschools.org))

School Listing with Phone numbers

How to Contact a School ([hillsboroughschools.org](https://www.hillsboroughschools.org))

ON-BASE Residents

Tinker K-8 is the designated Attendance Area School for children residing on base. To locate the school's website, please visit <https://www.hillsboroughschools.org/tinker> or call (813) 840-2043. Families who intend to live on base and are on the Harbor Bay waiting list are considered for a temporary provisional enrollment at Tinker K-8. Families on the waiting list can contact 813-272-4692 to determine eligibility. During the school year, families that have recently transitioned to MAFB and are temporarily residing in TLF on the base are eligible to enroll at Tinker K-8.

Robinson High school is the designated high school for children residing on base. (813) 272-3006

<https://www.hillsboroughschools.org/robinsonhs>

Admission and Registration Requirements

<https://www.hillsboroughschools.org/enrollment>

<https://www.hillsboroughschools.org/militaryfamilies>

NON-BASE residents & Other School Options (Choice and Magnet)

<https://www.hillsboroughschools.org/choice>

School locator-Please enter your house number and street name to find your assigned school for your area

<https://www.hillsboroughschools.org/schoollocator>

Florida Department of Education: School Grades

<https://www.fldoe.org/accountability/accountability-reporting/school-grades/>

Charter Schools

Charter schools are independent public schools operated by a non-profit organization.

Charter schools handle their enrollment independently. HCPS does not have any governance over their placement.

Listed below is the contact information.

<https://flcharterschool.org/>

Cinzia DeLange, Ed.D

Supervisor of Charter Schools

Phone: 813-272-4734

Home School information

Hillsborough County Home School educators program guidelines: You must submit a letter of intent to the Hillsborough County Public School

<https://www.hillsboroughschools.org/homeeducation>

https://www.hillsboroughschools.org/cms/lib/FL50000635/Centricity/Domain/530/HomeEducationLetterofIntent_Fillable.pdf

Telephone: 813-609-6816.

Email: home.education@hcps.net

Hillsborough Virtual

Hillsborough Virtual K-12 is a school choice option in which students learn in a digital space using a web-based curriculum with highly-qualified teachers from Hillsborough County

<https://www.hillsboroughschools.org/virtual>

Telephone: (813) 983-7278

Email: hillsborough.virtual@hcps.net

Other Home School Resources

Florida Parent Educators Association: <http://fpea.com/>

Home School Association for military Families <https://hsllda.org/content/>

Private Schools

Directory of private schools that accept the McKay Scholarship

<http://www.floridaschoolchoice.org/information/privateschooldirectory/>

School District Military Family Liaison

HCPS has a Military Relations Office.

Any IEP or transitions questions, please feel free to call the school Choice Information Line at 813-272-4692. Upon speaking with representative, you will receive a ticket number, and someone will contact you directly.

For additional school information, visit the link below

School Liaison Program - MacDill Force Support Squadron (macdillfss.com)

EFMP-Family Support

Our EFMP- FS Coordinators are located at the Military & Family Readiness Center. Please feel free to reach out for any EFMP-Family Support needs by calling 813-828-0122 or email 6FSS.FSH.EFMP@us.af.mil (See attached brochure). MacDill has an EFMP OneStop with a plethora amount of information to assist you with all of your EFMP questions. Please visit <https://macdillfss.com/efmp/>

Child Care

If you are in need of on-base child care at the Child Development Center (CDC) or the School-Age Care (SAC) and wish to submit a request for care, please be advised that all requests for care must be submitted through <https://www.militarychildcare.com/> or <https://public.militarychildcare.csd.disa.mil/mccu/ui/#/>

The Air Force Aid Society authorizes parents 20 hours (per child) of “free” childcare in a Family Child Care (FCC) home. Families may use childcare at both departing and inbound installations. Families may use childcare 60 days before family departure and 60 days upon arriving at the new installation. Please contact your Family Childcare office (813-828-7760).

PLACES TO EAT NEAR MACDILL AFB

Big Ray's Fish Camp
6116 Interbay Blvd, Tampa FL 33611
813-605-3615
<http://www.bigraysfishcamp.com/>

Interbay Market
6110 Interbay Blvd, Tampa FL 33611
813-839-7542
<http://www.interbaymarket.com/>

Asian Kitchen
5415 Bayshore Blvd Tampa FL 33611
813-336-3060
<http://asiankitchenbysoho.com/>

Vino E Pasta
3603 W Gandy Blvd, Tampa FL 33611 813-902-8466
<https://vinoepasta.net/>

Hula Bay Club
5210 W Tyson Ave, Tampa FL 33611 813-837-4852
<https://hulabayclub.com/>

Rouen Thai
3642 W Gandy Blvd, Tampa FL 813-837-9100
<https://www.rouenthai.com/>

Cook's Kitchen
2902 W Gandy Blvd, Tampa FL 33611 813-832-2665
<http://www.theenglishcook.com/>

Mr. & Mrs. Crab Juicy Seafood & Bar Gandy South
4426 W Gandy Blvd, Tampa 33611
813-515-5828
<https://mmcseafood.com/>

Taste of Boston
5314 Interbay Blvd, Tampa FL 33611
813-831-2112
<https://www.tasteofbostonofsouthtampa.com>

Mamas Kitchen
5524 S Dale Mabry Hwy, Tampa FL 33611 813-831-6400
<https://www.mamaskitchensouthtampa.com/>

Salt Shack on The Bay
5415 W Tyson Ave, Tampa FL 33611 813-444-4569
<https://salt-shack.com/>

TAMPA BAY AREA ATTRACTIONSTRATIONS

Adventure Island
1-888-800-5447
www.adventureisland.com

Busch Gardens
1-888-800-5447
www.buschgardens.com

Big Cat Rescue
(813) 920-4130
www.bigcatrescue.org

Channelside
(813) 223-4250
www.channelsidebayplaza.com

The Florida Aquarium
(813) 273-4000
www.flaquarium.org

The Tampa Museum of Art
(813) 274-8130
www.tampamuseum.org

Tampa Bay Visitors Center
(813) 223-2752
www.visittampabay.com

Museum of Science & Industry
(813) 920-4130
www.mosi.org

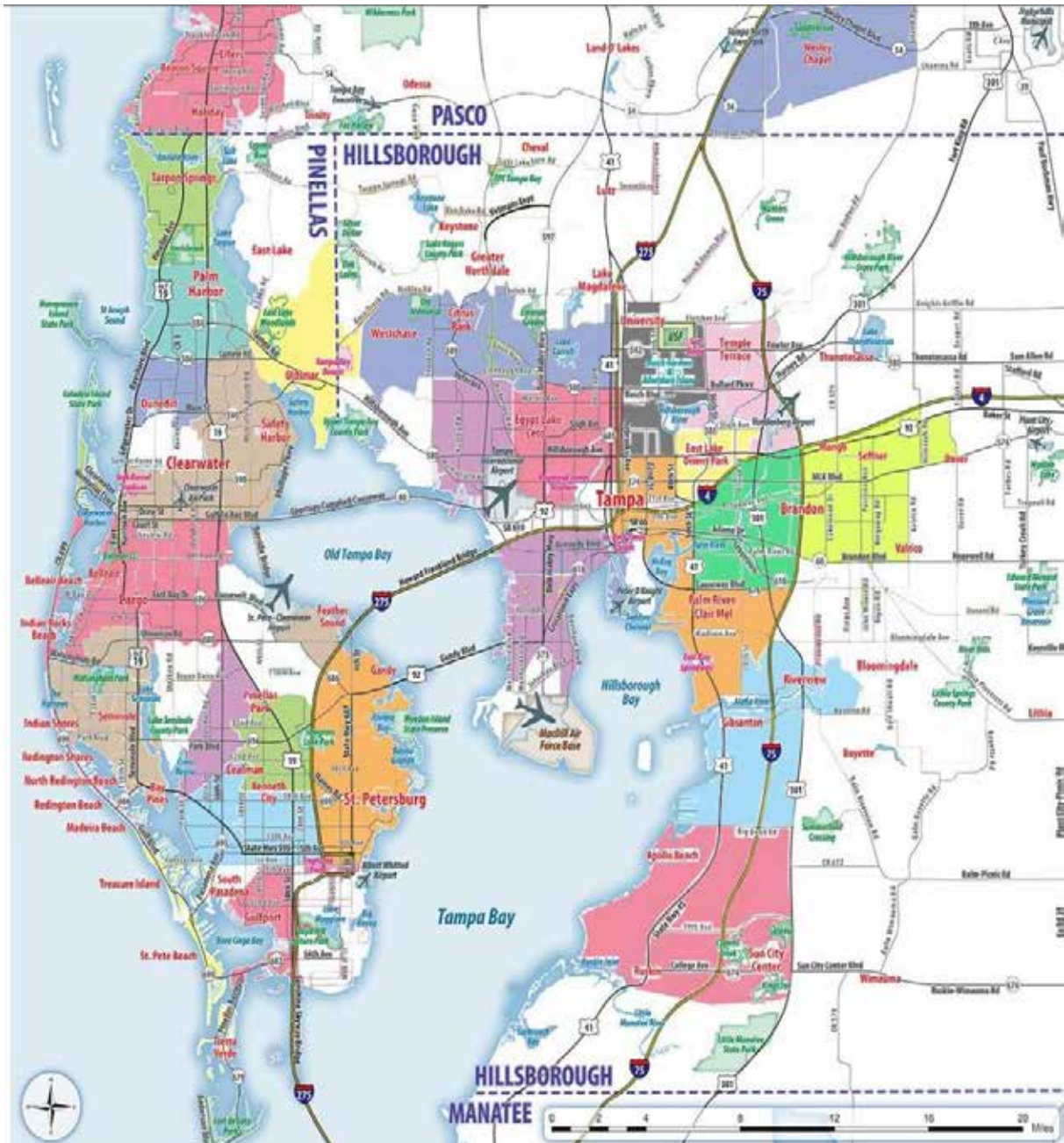
Tampa Bay Buccaneers
(813) 870-2700
www.buccaneers.com

Tampa Bay Lightning
(813) 223-7999
www.nhl.com/lightning

Tampa Bay Rays
(813) 228-7157
www.RaysBaseball.com

Yacht Starship Cruises
(813) 223-7999
www.yachtstarship.com

TAMPA BAY AREA MAP



CENTRAL TAMPA BAY AREA MAP

