The official name of Honolulu Airport is Daniel K. Inouye International Airport (HNL). Visitor Information Staff are available daily from 6:00 am to 11:45 pm (Hawaii time) to assist travelers with questions, comments or concerns. Information desks are located throughout the airport, with the military liaison desk located by Baggage Claim 19. If you need assistance and the desks are not staffed, you can call (808) 836-6413 for assistance.

ARRIVAL SUPPORT: Prior to arrival at the Honolulu airport, make sure to work out arrival details with your SOCPAC sponsor. If at all possible, the sponsor, or other command representative, should greet your inbound family and escort you to the arranged temporary lodging location.

AIRPORT USO: Located between Baggage Claims 19 and 20 on the ground level of Terminal 2, this USO offers a warm Aloha" welcome to all military travelers and their families. The center offers "island luxury" style décor along with a wide array of free services including refreshments and drinks, computer stations, Wi-Fi, children's room, sleeping room, marble shower (towels and toiletries provided), magazines and books and information services about things to see and do in Hawaii. For more information call (808) 836-3351.

GROUND TRANSPORTATION: There are a number of ways to get to and from the airport. It is located 10 miles from Waikiki, 6 miles from downtown Honolulu, and 6 miles from SOCPAC (Camp H.M. Smith). Taxi Service is available on the center median fronting the terminal baggage claim areas. The fare from the airport to Waikiki during non-rush hour periods is approximately $35-$40. Fare is by meter only. For tax dispatch, call (808) 831-2023.

Ride-share services such as Lyft or Uber are also available.

Six rental car companies, Avis, Budget, Enterprise, Hertz, National, and SIXT are located on airport. All others provide off-airport car rentals. On airport rental car offices are located on the ground level of the Terminal 2 Parking Garage except Enterprise which is located on Aolele Street. Car rental shuttles stop in designated areas along the center median on the ground level outside of baggage claim areas. See http://airports.hawaii.gov/hnl/getting-to-from/ground-transportation/car-rentals/.