More Than Just Physical Healing

To be successful, the entire Marine must heal – Mind, Body, Spirit, and Family. Using these Lines of Operation as a guide, WII Marines work with their Section Leaders and Recovery Care Coordinators to ensure they are healing and strengthening in all areas and make the most of their recovery time.

The Marine Corps, through the Wounded Warrior Regiment (WWR), has made an enduring commitment to keep faith with those who have sacrificed much. When a Marine is wounded, falls ill, or is injured, comprehensive and coordinated medical and non-medical support becomes vitally important.

The Marine Corps Takes Care of its Own

The Marine Corps Wounded Warrior Regiment (WWR) was established to provide and facilitate assistance to wounded, ill and injured (WII) Marines and their family members throughout the phases of recovery. The WWR is a single command with a strategic reach that provides non-medical care to the total Marine force: Active Duty, Reserve, Retired, and Veteran Marines. The Regiment does not make a distinction for the purposes of care between a combat wounded Marine and a Marine that falls ill or is injured. A Marine who is injured due to a motorcycle or car accident may have deployed to combat multiple times. They receive the same level of care. No matter the cause of the illness or injury, they are fighting Marines and deserve consistent care.

This non-medical care is provided whether Marines are at major military treatment facilities, at home away from bases and stations, or with their operational units.

As an independent command serving a distinct population, WWR was created to provide that comprehensive and coordinated support to WII Marines and their family members to assist them as they return to duty or transition to civilian life.

The Regimental Headquarters, located in Quantico, VA, commands the operation of two Wounded Warrior Battalions located at Camp Pendleton, Calif. (WWBn-W) and Camp Lejeune, N.C. (WWBn-E), and multiple detachments in locations around the globe, including at major Military Treatment Facilities and VA Polytrauma Centers. Because of the unique needs of Reserve Marines, the WWR has the Reserve Medical Entitlements Determination (RMED) Division to specifically assist wounded, ill or injured (WII) Reservists. For more information about support to WII Reservists, please see the Support to Wounded, Ill and Injured Reserve Personnel Fact Sheet.

The Marine Corps care model is unique in that its approach is to ensure recovering Marines return to their units as quickly as their medical conditions will allow. Allowing Marines to “stay in the fight” is what makes the Marine Corps care model successful.

Whether a WII Marine is assigned to the WWR or remains with their parent command, each individual requires varying levels of support and care, depending on their stage of recovery. There is no “one size fits all” response to warrior care.
It’s Not a Process – It’s a Relationship

In the aftermath of a wound, illness, or injury, a Marine may require assistance with identifying the resources available to support them through their recovery. To help the WII Marine navigate the progression from recovery to reintegration, WWR works to surround them with a specialized care team, made up of their Primary Care Manager, Medical Case Manager, Recovery Care Coordinator and Marine Section Leader. These individuals are part of the first line of defense, helping the Marine and their family navigate from recovery, through rehabilitation to return to duty or community reintegration.

Other Services

In addition to the dedicated team, WWR has several sections that provide specialized aid and information.

- **Medical Section**: Works closely with Navy’s Bureau of Medicine and Surgery (BUMED) to handle the physical (medical) and psychological needs of WII Marines and determine the most appropriate course of action.
- **Hope and Care Centers**: Provides a one-stop-shop for services including counseling, physical therapy, and education and training at Camp Pendleton, Calif. and Camp Lejeune, N.C. (opening June 2012).
- **Sergeant Merlin German Wounded Warrior Call Center**: Extends support to WII Marines through advocacy, resource identification, referral, information distribution and care coordination. Also a hub for social media outreach.
- **Family Support Staff (Family Readiness Officers and Family Support Coordinators)**: Provides assistance, training, and information about family activities offered locally and nationally.
- **Religious Ministry Services**: Gives spiritual, moral, and emotional care to WII Marines, their families, and staff.
- **Warrior Athlete Reconditioning (WAR) Program**: Delivers opportunities to engage in over 20 physical and cognitive activities outside the traditional therapy setting.
- **Charitable Giving Office**: Administers the acceptance and distribution of gifts and donations to the WWR to ensure proper oversight, coordination, and tracking.
- **Integrated Disability Evaluation System Attorney Program**: Supplies legal assistance, specifically for WII Marines going through the Integrated Disability Evaluation System (IDES) process.
- **Transition Support Cell**: Enhances community reintegration by identifying employers and job training programs.
- **Reserve Medical Entitlements Determination Division**: Oversees all cases of Reservists who require medical care beyond their contract period for service-connected wounds or illnesses.
- **Non-Medical Care Manager**: Offers immediate and typically short-term support on issues ranging from employment, education assistance, financial management and planning, housing adaptation, transportation, and benefits information and access.
- **District Injured Support Coordinators**: Facilitates the successful transition of WII Marines from Active or Reserve to veteran status by conducting, as needed, face-to-face visits and telephone outreach to those who are recovering within their assigned region.
- **Department of Veterans Affairs (VA) Liaison / Veterans Service Organizations (VSO)**: Supplies information, education and assistance on services available through the VA and VSOs.