

Recovery Coordination Program



FREQUENTLY ASKED QUESTIONS

What is the goal of the Recovery Coordination Program?

The Recovery Coordination Program works to streamline and improve the way care and support is delivered to wounded, ill and injured Service members and their families. The Program provides the support of a Recovery Care Coordinator (RCC) who guides eligible wounded, ill and injured Service members, including eligible members of the Reserve Component, and their families, along their road to recovery.

The RCCs work within each Military Department's Wounded Warrior Program.

► How are recovering Service members referred to the Recovery Coordination Program?

A Service member who may benefit from the support of an RCC may self-refer or may be referred by medical or non-medical support, Wounded Warrior Program personnel or a Family member.

Contact your Military Department's Wounded Warrior Program for more information:

- Air Force Wounded Warrior Program – (800) 581-9437
- Army Wounded Warrior Program – (877) 393-9058
- Marine Corps Wounded Warrior Regiment – (877) 487-6299
- Navy Safe Harbor – (855) 628-9997
- Special Operations Command Care Coalition – (813) 826-8888 or 877-672-3039

You can also send an e-mail to osd.pentagon.ousd-p-r.mbx.rcp-ss-team-help-desk@mail.mil to learn more.

► Who is eligible for the Recovery Coordination Program?

RCCs support wounded, ill and injured Service members who:

- Have a serious injury or illness
- Are unlikely to return to duty within an amount of time specified by their Military Department
- May be medically separated from the military

► What happens after a recovering Service member is referred to the Recovery Coordination Program?

The RCC analyzes the needs of the recovering Service member and family. Based on these needs, the RCC works with the recovering Service member and family to develop a patient-centered Recovery Plan, which identifies their personal and professional goals and the services and resources needed to achieve them.

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on WCP:



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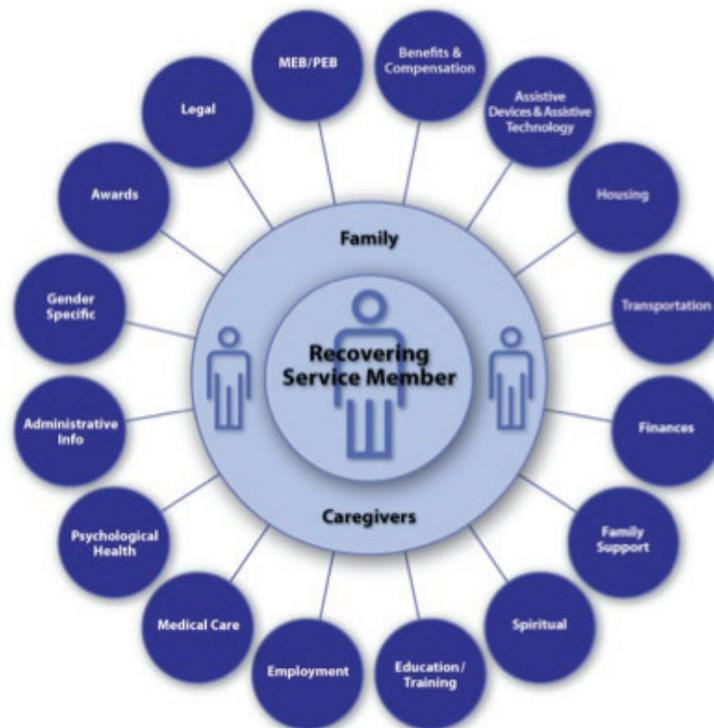
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► How does the RCC coordinate with the other care providers supporting the recovering Service member?

The RCC works closely with the Recovery Team, comprised of the Medical Care Case Manager, Non-Medical Care Manager, Commander and any other care providers supporting the recovering Service member. The Recovery Team works together to develop, implement and adjust the Recovery Plan and provides access to the services required during recovery, rehabilitation and reintegration. With the Commander, the RCC has ultimate responsibility for ensuring full development and implementation of the Recovery Plan.



Is there a program for catastrophically injured Service members?

Catastrophically injured Service members may be eligible for the Departments of Defense/Veterans Affairs (VA) Federal Recovery Coordination Program (FRCP). The criteria include the following:

- Receiving acute care in military treatment facility
- Self or Command referred
- Diagnosed or referred with one or more of the following:
 - > Spinal cord injury
 - > Burns
 - > Amputation
 - > Visual Impairment
 - > Traumatic Brain Injury
 - > Post Traumatic Stress Disorder
 - > Considered at risk for psychosocial complication

To reach the FRCP, call **(877) 732-4456** during weekday business hours or leave a message after hours.

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