

What is eBenefits?

eBenefits is a Web portal that provides veterans and military Service members with the information and tools they need to manage their benefits. It serves their families and caregivers, as well.

How do you register for eBenefits?

eBenefits offers two levels of registration: Basic and Premium. Both require a Department of Defense (DoD) Self-Service (DS) logon.

Basic Registration: Level 1 access enables you to view general eBenefits information and customize it to suit your preferences. Registration is done online. This access level does not allow you to view information about yourself from the Department of Veterans Affairs (VA) and DoD systems.

Premium Registration: Level 2 access gives you the highest level of access to eBenefits. To establish a Premium account, use the method that applies to you:

- Veteran: Visit a VA facility and verify your identity in person.
- Veteran who is a DoD employee or contractor: Use your Common Access Card (CAC) on a military computer.
- Service member: Use your CAC on a military computer. Request an account (DS Logon) when renewing your identification card at a Real-time Automated Personnel Identification System (RAPIDS) Station.
- Retiree: Use your MyPay account identity.

How does eBenefits help wounded warriors and their families?

It can help them do the following:

- Obtain Veterans DD Form 214
- Access personalized VA and DoD information
- Apply for VA benefits online
- Check VA claim status
- Check their appeals status to the Board of Veterans' Appeals (BVA) and view their appeals history
- Check payment history
- Request benefit information from their respective state or territory
- Have single sign-on access to other VA and DoD Web sites

Social Media and the Web:

- VA Home Page: www.va.gov
Submit electronic inquiries via the Inquiry Routing & Information System (IRIS); select "Contact Us"
- VA on Facebook: www.facebook.com/VeteransAffairs
- VA on Twitter: <http://twitter.com/DeptVetAffairs>
- eBenefits: www.ebenefits.va.gov
One-stop shop for benefits-related resources and tools