

Air Force Services Agency

RCC Fact Sheet



What is the Air Force Warrior and Survivor Care Program?

The Air Force Warrior and Survivor Care program provides support to the families of the fallen through the Survivor Assistance Program, which includes the assignment of a Family Liaison Officer (FLO) who is available anytime and anywhere. Warrior and Survivor Care Programs also support and assist wounded, ill or injured Airmen and their families through three overlapping phases: recovery, rehabilitation and reintegration.

Which population does this program serve?

The scope of the Warrior and Survivor Care program, and the population the program serves, was expanded to include all seriously wounded, ill or injured Airmen and their families, as well as the families of the fallen. The Air Force has no minimum disability rating requirement for the program as long as the injury or illness is combat-related.

How can this program help wounded warriors and their families?

The Survivor Assistance Program assigns an FLO to provide an immediate response to the needs of the wounded warrior and his or her Family. Recovery Care Coordinators (RCCs) become the focal point for non-clinical care. The RCC stays engaged as the Air Force Wounded Warrior Program assists combat-injured Airmen and their families transition, either back to Active Duty or into civilian life.

How can this program help Recovery Care Coordinators?

The Recovery Care Coordinator works together with the FLO in the Recovery Phase to meet the immediate needs of the wounded warrior and his or her family. During the Rehabilitation Phase, RCCs and the Recovery Team develop the Recovery Care Plan and work through any remaining non-medical issues. Once wounded warriors enter the Rehabilitation Phase, the Air Force Wounded Warrior Program can help RCCs as they assist combat-wounded Airmen and their families with transition needs, whether back to Active Duty or into civilian life. Family Liaison Officers assigned by the Air Force Wounded Warrior Program can help RCCs in taking care of the needs of wounded warriors, including transition assistance, employment services and coordinating with the Department of Veterans Affairs and the Department of Labor.



Where can I find more information?

For more information,
visit www.woundedwarrior.af.mil

You can also call:

Survivor Assistance at 1-877-USAF HELP

- or -

Continuous Care of Wounded Airmen at 1-800-581-9437