

FAQs

Hurricane Frequently Asked Questions

1. What is the difference between a Safe House and a Safe Haven?

ANSWER: A Safe House is a location outside of the evacuation zone within 100 miles of the Tampa Bay region from which individuals can return to duty within four hours. A Safe Haven is a location within the United States that is outside of the Tampa Bay region evacuation zone from which individuals can return to duty within 24 hours.

2. What Evacuation Zone am I in?

ANSWER: Evacuation route and zone maps can be found at:
<http://www.floridadisaster.org/publicmapping/index.htm>

3. When do entitlements start?

ANSWER: Entitlements begin after the 6th Air Mobility Wing Commander orders an evacuation.

4. When should I return?

ANSWER: The 6th Air Mobility Wing will announce when the evacuation order is rescinded and the base is reopened. USSOCOM service members and civilians will receive an AtHoc system message telling them when to report for duty.

5. How long do I have to file a voucher after I return from the evacuation?

ANSWER: You will have to file a voucher within five working days of your return.

6. Will I be required to take leave if I cannot make it to work safely or if the area I live in is still under a local or state government evacuation order?

ANSWER: The installation and SOCOM leadership will determine the official duty status and reporting requirements based on the weather and road conditions in the Tampa Bay area. However, supervisors are authorized to place employees on an excused absence for unique situations (e.g., localized road debris blockage).

7. If I am a contractor, what do I do if government employees are told not to report to work?

ANSWER: Contractors should contact their company site lead to determine the company's instructions and policy.

8. How do I find out information or talk to someone at USSOCOM?

ANSWER:

**For Current Status Update:
24-7 Non-Emergency Support: 1-800-585-9648**



Current Status Recording **1-866-686-3653**

24/7 Live Support, Non-Emergencies **1-800-585-9648**

The Straight Talk Hurricane Line can be reached at **813-828-4163**

Email: crisisactionteam@socom.mil

9. What benefits are service members, government employees and dependents entitled to during a hurricane evacuation?

ANSWER: Once the 6th Air Mobility Wing Commander directs an evacuation, service members and government employees will be put on TDY orders. Once on TDY orders, they and their dependents will be entitled to benefits.

