

UNITED STATES SPECIAL OPERATIONS COMMAND

Force & Family Readiness

Welcome Guide

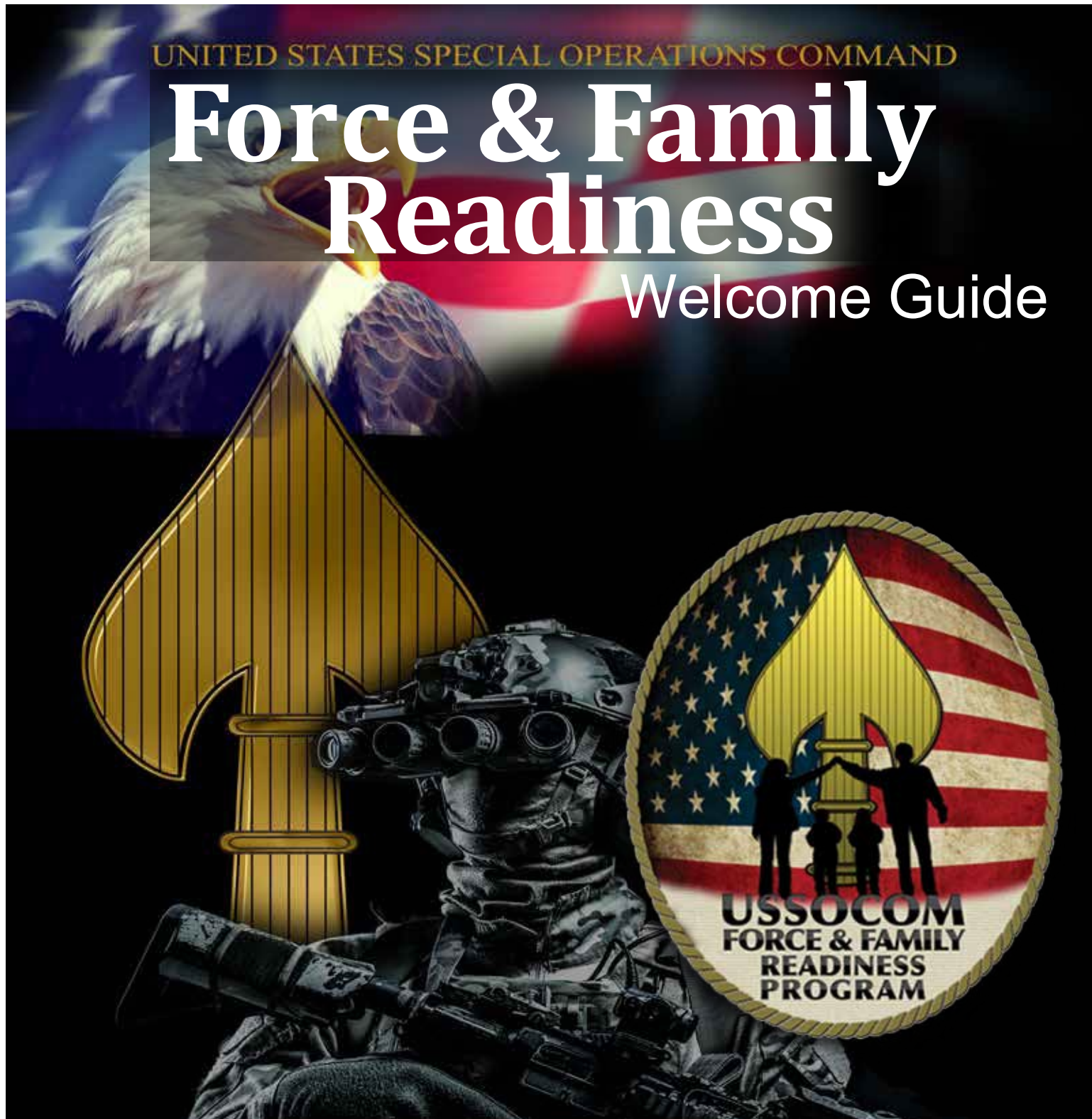


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Keeping this guide up to date...

It is important to us that this FFR Guide stays current and accurate. If you find errors, such as an incorrect phone number, inaccurate information, or misspellings, please bring them to our attention. If you think of other information that may be helpful to include in this guide, contact socomfrg@socom.mil.

USSOCOM MISSION AND PRIORITIES

Mission & Priorities

USSOCOM develops, and employs, the world's finest SOF to conduct global special operations and activities as part of the Joint Force, in concert with the U.S. Government Interagency, Allies, and Partners, to support persistent, networked, and distributed combatant command operations and campaigns against state and non-state actors all to protect and advance U.S. policies and objectives.

MISSION is our PURPOSE Winning starts with empowerment. We will empower our Joint SOF Sub-unified Commands (TSOCs and JSOC) by aligning authorities and resources to their mission needs. The power of our problem-solving formations is built upon the innovative spirit of our people, our critical competitive advantage. We must systematize our well-practiced ability to fight, innovate, and present joint SOF Task Forces – tailored to the mission. We must serve as the vanguard for our services to sense and close kill chains with asymmetric Man-Machine teams that leverage the element of surprise developed with Partners and Allies. But we are not the Geek Squad – we must be the artists of hard-hitting, gritty lethality. We must be brilliant at the basics: shoot, move, communicate, and medicate, maneuvering in all domains from unexpected avenues of approach to maximize the element of surprise.

PEOPLE are our COMPETITIVE ADVANTAGE & TOP PRIORITY People are our weapons systems. They (you) must be our top sustainment priority. We will reinforce a culture of meritocracy to attract, develop, and retain the best talent. At its most basic, meritocracy means rewarding those who merit, but more importantly holding ourselves accountable when we fail to meet the mark. We will focus on maintaining a culture of meritocracy through leadership focused on standards (which must be quantifiable, measurable, auditable, and appropriate to the missions SOF holds) and accountability (at both the individual and leader levels). We will mandate annual assessments across all SOF personnel, focusing on physical, cognitive, and behavioral performance, to refine our approach to POTFF. We will also mandate that Human Factors Councils are in place down to the unit level, empowering leaders to cultivate the culture we want and ensure warfighting readiness.

TRANSFORMATION is our IMPERATIVE As the character of warfare changes, so we must adapt and evolve to take advantage of opportunities and face challenges. We will embrace business process modernization to achieve auditability by 2028. This includes driving the evolution of SOFCIDs, ensuring a more streamlined and agile acquisition process. We will also address the urgent need to implement modern data management systems across all SOF components, enabling real-time data visibility and analysis.

USSOCOM Website: <https://www.socom.mil/>

USSOCOM – Force & Family Readiness: <https://www.socom.mil/ffrp>

USSOCOM – Force & Family Readiness SharePoint:

<https://socom.sharepoint-mil.us/sites/ussocom-SOCS-FFR>

USSOCOM Factbook 2025: <https://www.socom.mil/latest-factbook>

USSOCOM COMMANDER'S WELCOME LETTER

USSOCOM IN-PROCESSING CONTACTS

Location: Building 149 Second Floor (Office to the Left).

ARMY Personnel:

Appointment Only

Email: J1ARElem@socom.mil

AIR FORCE Personnel:

Appointment Only

Email: socom.j1.af.elem.assignments.dl@socom.mil

NAVY Personnel:

Appointment Only

Email: J1NVElem@socom.mil

USMC Personnel:

Everyday – 0800 - 1500

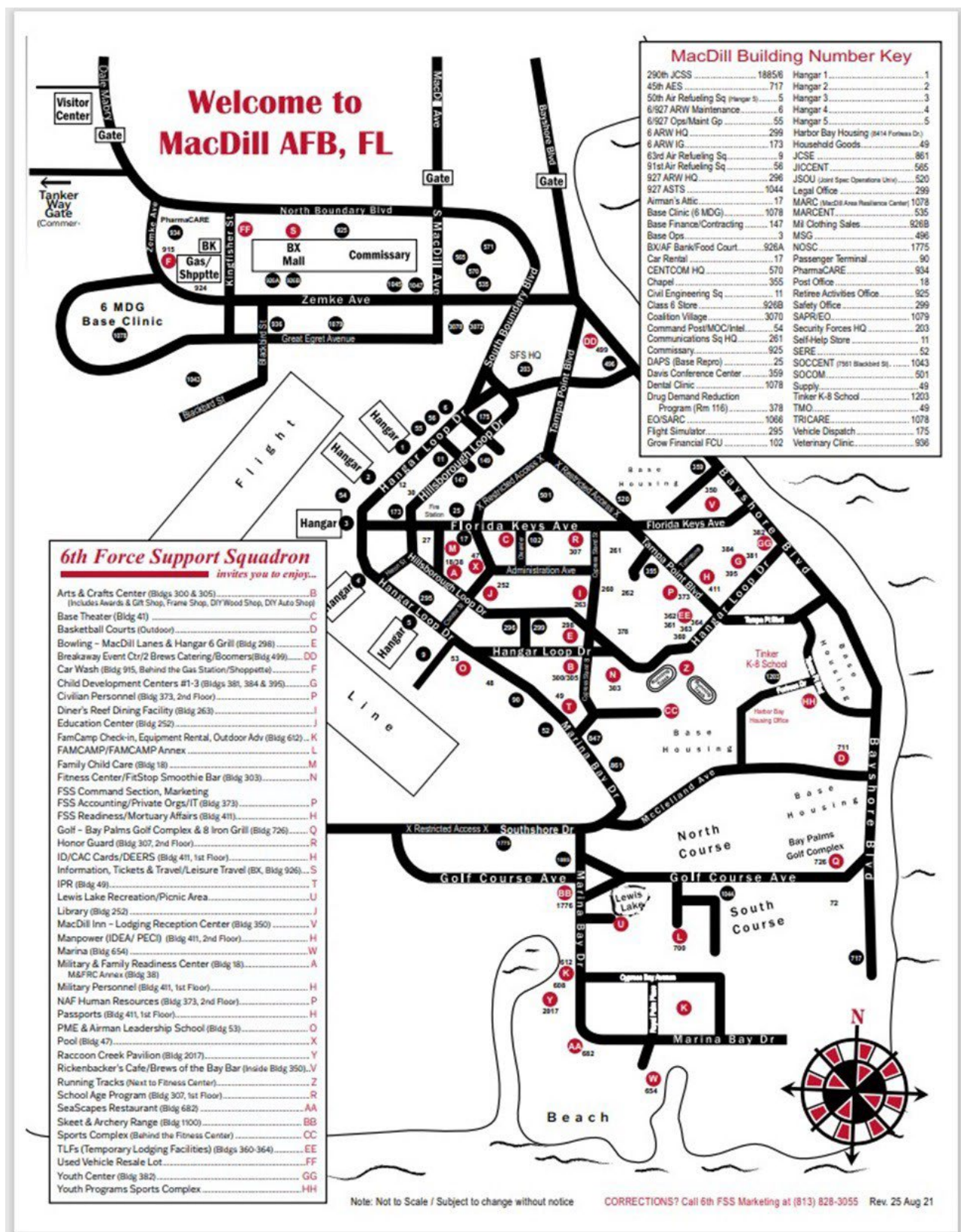
Email: J1MCElem@socom.mil

Please email the service specific org box for any in-processing questions/actions.

MACDILL AFB KEY PHONE NUMBERS

SOCOM J1	813-826-7078
TMO Personal Property	813-828-2600
Housing Office	813-828-3166
Finance Office.....	813-828-5377
Military and Family Readiness	813-828-0145
Arts and Crafts Center Awards, Gift Shop & Frame Shop.....	813-828-4413
Wood Hobby Shop	813-828-2093
Auto Hobby Shop.....	813-828-6545
Bay Palms Golf Complex.....	813-828-0046
Child Development Center 1.....	813-828-0195
Child Development Center 2.....	813-828-2244
Child Development Center 3.....	813-828-0195
Civilian Personnel Office	813-828-6090
Commissary.....	813-828-1996
Diner's Reef Dining Facility	813-828-4810
Education Center	813-828-3115
Family Child Care	813-828-7760
Fitness Center.....	813-828-4496
Human Resources (NAF).....	813-828-2911
Information, Tickets & Travel.....	813-828-2478
Library	813-828-3607
DEERS, Passport, ID, CAC Card	813 828-6673/2278/8836
MacDill Inn	813-828-4259
MacDill Lanes.....	813-828-4005
Manpower & Organization.....	813-828-3711
Military Personnel.....	813-828-6673
Outdoor Recreation	813-840-6919
Marina	813-840-1513
School Age Program	813-828-5971
Surf 's Edge Club	813-840-2020
Tri-Care.....	813-828-2273 Ext. 3
Boomers Bar & Grill	813-828-2020
Veterinary Clinic	813-828-3558
Youth Center.....	813-828-7956
Base Operator.....	813-828-1110
BX	813-840-0511
Chapel	813-828-3621
Dental	813-828-2273
Legal.....	813-828-4421
Retiree Activities	813-828-0155
Visitor Reception Center	813-828-2737

MACDILL AFB BASE MAP



FORCE AND FAMILY READINESS (FFR) SOCOM RESOURCE CENTER, BLDG 143

Our Mission

Our mission is to connect all members of the USSOCOM HQ family to each other, the local community, the resources of MacDill Air Force Base (AFB) and it's surrounding community the "Greater Tampa Bay".

Our program aims to enhance the quality of life and well-being of our teammates and their families, by developing and programing services that connect and educate on all aspects of resiliency. We strive to create a shared sense of community within the HQ for all personnel and their families. The Family Readiness team is here to bridge the gap through gathering information to help provide one-stop-shop for all your information and referral needs. We can support or directly connect you with resources for in-processing, relationship, transitioning, communication, financial, volunteerism, employment, and so much more!

Force and Family Readiness Contact Information

Main phone numbers: (813) 826-3742, (813)-826-3525

Email: SOCOM_FFR@socom.mil

Email: socomfrg@socom.mil

Location: SOCOM Resource Center, Building 143, 1st Floor

Follow us and like us on Facebook: <https://www.facebook.com/ussocomffrp/>

Military and Family Life Counselor (MFLC)

The MFLC provides non-medical counseling services to our service members and their families. Our MFLC is professionally trained to deliver valuable face-to-face counseling services, briefings, and presentations. MFLC programs can support individuals, couples, families and groups.

Main phone number: (813) 777-7257

Location: SOCOM Resource Center, Building 143, 1st Floor

EMERGENCY MANAGEMENT

Welcome to the USSOCOM Family!

USSOCOM is located on MacDill AFB in Tampa, Florida. Our greatest threat in this area is from hurricanes. If you are not familiar with hurricanes, the hurricane season is from 1 June to 30 Nov. However, storms have occurred every month of the year in Florida. As you are transitioning to MacDill, it is helpful to stay informed on any local weather concerns and stay in contact with your sponsor and leadership team.

All hazard guides are available for each of our surrounding counties. Please look in our Emergency Preparedness guide for local information on under Force and Family Readiness section of the SOCOM webpage , or follow the link below: <https://www.socom.mil/Documents/Website%20-%20Public%20Access%20Emerg%20Prep;%2015%20Oct%2021.pdf>

As you arrive, remember to be prepared. www.ready.gov

1. Get informed and Stay informed!
2. Know your zone and make sure to have a plan.
3. Build an emergency kit - Plan & Prepare.

Stay in contact with your supervisor during your relocation in case of any extreme weather that may cause challenges.

To get ready for possible evacuation, make sure to have solid plans to stay with family or friends outside of the immediate area. A public shelter is not a comfortable experience. This link will let you know if you are in an evacuation zone. Know Your Zone, Know Your Home | Florida Disaster: <https://www.floridadisaster.org/knowyourzone/>

Response and recovery involves the entire community and is everyone's responsibility. At USSOCOM, we ask that you and your family do your part by creating a "Culture of Preparedness" at home. Share this information with your family. By planning ahead, you can be sure that your stress level is lower during an emergency, the outcome is better and ensure a quicker recovery.

Thank you and be prepared!

SFC Jeff Schneider
Emergency Manager
USSOCOM

USSOCOM CLINIC

USSOCOM Clinic
3250 Zemke Ave Bldg 1078
MacDill Air Force Base, FL 33621

Hours of Operation M-F 0700-1600
Every Wednesday the 6MDG closes from 0700-0930 for training

We are located within the 6MDG on MacDill AFB. We are a Primary Care clinic dedicated to the care of all USSOCOM assigned Active Duty and their dependents over the age of 16. If your spouse is not automatically enrolled into the SOCOM Clinic please email CPT Maxwell Jones (maxwell.e.jones2.mil@army.mil) or MSG Christopher Artiles (Christopher.artiles.mil@army.mil) to request enrollment.

Clinic Procedures:

To schedule an appointment please contact the 6MDG appointment line at 813-827-2273. You can also reach out to our clinic team through the MHS Genesis patient portal. If you are not enrolled to MHS Genesis you can register at <https://myaccess.dmdc.osd.mil/identitymanagement/app/login>.

Pharmacy: For new medication or medications that need to be renewed please contact the SOCOM Clinic through MHS Genesis. If you need to activate a medication refill, please call 800-272-0201.

After Hours: If you need medical care outside of normal business hours please contact the Nurse Advice line at 800-874-2273 Option 1.

Medical Readiness:

Medical Readiness NCO: SFC Christopher Artiles Christopher.artiles.mil@army.mil

Prior to scheduling your PHA please complete your online PHAQ.

- USA: <https://www.mods.army.mil>
- USN/USMC: <https://eha.health.mil/EHA>
- USAF: <https://asims.health.mil/webapp/Login.asp>

SOCOM Clinic Director: **LTC Andrea Hoover**

SOCOM Clinic Deputy Director/Patient Advocate: **CPT Maxwell Jones**

SOCOM Clinic NCOIC: **MSG Christopher Artiles**

MACDILL MILITARY & FAMILY READINESS (M&FRC)



Mission

Delivering essential Military and Family support services while contributing to mission readiness, resiliency, and well-being of our Military community.

Vision

Be the premier professional Military and Family Readiness Team committed to excellence empowering the readiness of the Total Force.

Offered Resources

Transition Assistance (TAP)
Employment Assistance
Volunteer Resource Program (VRP)
Personal & Family Readiness
Relocation Assistance
Personal Financial Readiness
Emergency Financial Assistance
Personal & Work Life
Installation Voting Assistance Office
Exceptional Family Member Program (EFMP)
Military & Family Life Counselor (MFLC) 813-210-7822

Contact Information

8105 CONDOR ST, BLDG 18 (Main)
8104 CONDOR ST, BLDG 38 (Annex)
Email: fsc.frontdesk@us.af.mil
Phone: (813) 828-0145
Hours: Monday-Wednesday 0800-1600
Thursday 1100-1600
Friday 0800-1600

MACDILL AFB MILITARY HOUSING OFFICE (MHO)

The Military Housing Office (MHO) is ready to support you in the transition to your new home and community. Use the resources provided to become familiar with the housing options and support services available to you. When you arrive at MacDill Force Base, you must visit the MHO to receive counseling and guidance before entering into any written lease or rental/sales contract for housing.

MHO Contact Information

Phone (813)828-3166

Email macdill.housing@us.af.mil

Address 8414Fortress Dr, Tampa,FL 33621

Hours of Operation:

M-F - 8:00am-4:00pm (EST)



Harbor Bay Contact Information

Phone (813)840-2600

Fax (813)840-8135

Email harborbay@tmo.com

Address 8414Fortress Dr, Tampa,FL 33621

Hours of Operation:

M-F - 8:00am-4:00pm (EST)

Website:

<https://www.harborbayatmacdill.com/>

Harbor Bay at MacDill AFB is our Privatized Housing partner. Harbor Bay owns the family housing and is responsible for maintaining, repairing, constructing and managing the community. In addition to your option to purchase and rent housing in the local community, you now may choose to live in privatized housing by signing a tenant lease agreement with Harbor Bay.

For comprehensive information about the privatized housing community at MacDill, go to Harbor Bay at MacDill AFB. The website provides information you need about the homes and amenities available in the privatized housing community. Housing on the installation is limited and extensive wait times can be expected for some of the ranks. Accurate documentation and providing all application paperwork is imperative to proper eligibility screening by the MHO; and then will ensure that Harbor Bay can properly place potential residents on the applicable wait list.

Applying for Privatized Housing

Contact the MHO as soon as you know you are moving to MacDill. The government housing team will provide you the latest information about privatized housing and details about the application process. The MHO will also update you on any base specific policies regarding residing in privatized housing.

MACDILL AFB EXCEPTIONAL FAMILY SUPPORT (EFMP)

EFMP webpage

Comprehensive MacDill AFB EFMP information and resources for all branches of service.

<https://macdillfss.com/efmp>

Relocation One Stop webpage

Find out what to do before and after arrival to make your PCS more successful.

<https://macdillfss.com/relocation/>

EFMP Family Support (EFMP-FS) Coordinators

Assist you in navigating and/or connecting with base, community, and national services as needed.

<https://macdillfss.com/efmp-family-support>

Email: 6fss.fsh.efmp@us.af.mil and phone: 813-828-0122.

Facebook group: <https://www.facebook.com/groups/1409983582582101>

Your losing base EFMP-Medical or EFMP-Assignments team will answer any questions related to Family Member Travel Clearances, orders, or medical services.

EFMP Medical, Tricare & ECHO

Ask your losing base Military Treatment Facility for a warm medical handover to ensure continuity of care while in transition. If you have complex needs, they should be helping you set up appointments at the new base.

Contact MacDill AFB EFMP Medical and let them know you've arrived. Upon arrival, transfer to our Tricare region and transfer ECHO if you have it. Secure a 3-month supply of medications needed prior to arrival.

Respite Care

Air Force and Sister Service contacts: <https://macdillfss.com/efmp-respite-care>

Research and take action on relocating with an Individual Education Plan (IEP) or 504 Plan.

Special Education Resources

Transferring with an IEP/504 Plan process.

Establishing a new IEP or 504 Plan process.

Other important education resources.

School Liaison, Ms. Venetia Waters: <https://macdillfss.com/school-liaison-officer/>

<https://macdillfss.com/efmp-special-education/>

Additional resources

<https://macdillfss.com/efmp-resources>, <https://navigator.apd.myflorida.com/ProgramSearch.aspx>

<https://resourcedirectory.apd.myflorida.com/>, <http://www.floridahealth.gov/programs-and-services/people-with-disabilities/bright-expectations/conditions/index.html>

MACDILL AFB SCHOOL LIAISON

Congratulations on your assignment to MacDill Air Force Base in sunny Florida!

MacDill's School Liaison Office serves all branches of the military. This email along with the attachments should cover most of your questions; however, feel free to visit our 6th Force Support Squadron website for additional School Liaison, Child Development Center or Youth information. <https://macdillfss.com/> or *School Liaison Program - MacDill Force Support Squadron (macdillfss.com)*

We are here to serve your child(ren) educational needs.

Prior to departure complete the following checklist

1. Provide current school your official withdrawal date – request an unofficial copy of records to hand carry at this time.
2. Obtain an unofficial copy of all of your records (including testing, advanced placement, IEPs, BIP, 504 plans, etc.)
3. Transcript/Record Documentation Requirements (Ensure they are clearly annotated)
 - a. State/Standardized or Special Program Testing
 - b. Advanced Placement Courses/Dual Credit
 - c. IEPs
 - d. 504 Plan
 - e. Gifted & Talented Testing/Classes
 - f. Working outside of grade level (e.g., taking 10th grade math but in the 8 th grade)
4. On the day of withdrawal – obtain an unofficial transcript/records (listed above) with grades closed out as of that day - (if departing during summer break – ensure copy states passed/promoted and obtain prior to office closure)
5. Other documents to obtain or have
 - a. Report Card/Course History/Schedule
 - b. Counselor Recommendations for Placement (optional)
 - c. JROTC Records (if applicable)
 - d. Listing of Academic Recognitions/Competition Participation
 - e. Academic Grading System Overview - Weighted Grade System (e.g., Scale 5.0, 4.0, etc.)
6. If you are currently Overseas and enrolled in a DoDEA Non-DoD Schools Program (NDSP) School – please obtain a duplicate transcript from DoDEA that will transfer correctly into the American public system (DoDEA will pay for if you have not exhausted your funds)
7. The Youth/Teen Center located on base offers a Youth Sponsorship Program for 9 – 18 year olds. Through the Youth Sponsorship Program, the Youth Center staff can assist your child with transitioning to MacDill AFB. If you have a student that is interested in connecting with other children at MacDill, please contact Chris Hug. Email: Harold.hug@us.af.mil Website: <https://macdillfss.com/youth/>
8. Contact your School Liaison Office at your gaining installation if there are any issues during the transition
9. **Needed for Registration at Your Gaining School (Varies Per School District)**
 - ☐ Student's Birth Certificate (Original Certified Copy)
 - ☐ Student's Social Security Number ☐ Student's Health Record (Immunization, physical, etc.)
 - ☐ Legal Documents (as needed; ex: custody/guardianship)
 - ☐ Proof of Residency/Military Orders (utility bills, lease/escrow deed, housing contract)
 - ☐ Parent & Student's Military ID Card (if applicable)

Arrival

Our military-connected children are spread through-out six school districts; however, majority of the children attend Hillsborough County Public School, the seventh largest school district in the nation. Schools are assigned based on the area of residence of the students.

Military Purple Star School of Distinction

Military Families / Overview ([hillsboroughschools.org](https://www.hillsboroughschools.org))

Military/Enrollment Process for Hillsborough County Public Schools (HCPS)

<https://www.hillsboroughschools.org/enrollment>

<https://www.hillsboroughschools.org/Domain/2450>

School Listing with Phone numbers

How to Contact a School ([hillsboroughschools.org](https://www.hillsboroughschools.org))

ON-BASE Residents

Tinker K-8 is the designated Attendance Area School for children residing on base. To locate the school's website, please visit <https://www.hillsboroughschools.org/tinker> or call (813) 840-2043. Families who intend to live on base and are on the Harbor Bay waiting list are considered for a temporary provisional enrollment at Tinker K-8. Families on the waiting list can contact 813-272-4692 to determine eligibility. During the school year, families that have recently transitioned to MAFB and are temporarily residing in TLF on the base are eligible to enroll at Tinker K-8.

Robinson High school is the designated high school for children residing on base. (813) 272-3006

<https://www.hillsboroughschools.org/robinsonhs>

Admission and Registration Requirements

<https://www.hillsboroughschools.org/enrollment>

<https://www.hillsboroughschools.org/militaryfamilies>

NON-BASE residents & Other School Options (Choice and Magnet)

<https://www.hillsboroughschools.org/choice>

School locator-Please enter your house number and street name to find your assigned school for your area

<https://www.hillsboroughschools.org/schoollocator>

Florida Department of Education: School Grades

<https://www.fldoe.org/accountability/accountability-reporting/school-grades/>

Charter Schools

Charter schools are independent public schools operated by a non-profit organization.

Charter schools handle their enrollment independently. HCPS does not have any governance over their placement.

Listed below is the contact information.

<https://flcharterschool.org/>

Cinzia DeLange, Ed.D, Supervisor of Charter Schools

Phone: 813-272-4734

Home School information

Hillsborough County Home School educators program guidelines: You must submit a letter of intent to the Hillsborough County Public School

<https://www.hillsboroughschools.org/homeeducation>

https://www.hillsboroughschools.org/cms/lib/FL50000635/Centricity/Domain/530/HomeEducationLetterofIntent_Fillable.pdf

Telephone: 813-609-6816 or Email: home.education@hcps.net

Hillsborough Virtual

Hillsborough Virtual K-12 is a school choice option in which students learn in a digital space using a web-based curriculum with highly-qualified teachers from Hillsborough County

<https://www.hillsboroughschools.org/virtual>

Telephone: (813) 983-7278 or Email: hillsborough.virtual@hcps.net

Other Home School Resources

Florida Parent Educators Association: <http://fpea.com/>

Home School Association for military Families <https://hsllda.org/content/>

Private Schools

Directory of private schools that accept the McKay Scholarship

<http://www.floridaschoolchoice.org/information/privateschooldirectory/>

School District Military Family Liaison

HCPS has a Military Relations Office.

Any IEP or transitions questions, please feel free to call the school Choice Information Line at 813-272-4692. Upon speaking with representative, you will receive a ticket number, and someone will contact you directly.

Child Care

If you are in need of on-base child care at the Child Development Center (CDC) or the School-Age Care (SAC) and wish to submit request for care, please be advised that all requests for care must be submitted through <https://www.militarychildcare.com/> or <https://public.militarychildcare.csd.disa.mil/mccu/ui/#/>

The Air Force Aid Society authorizes parents 20 hours (per child) of “free” childcare in a Family Child Care (FCC) home. Families may use childcare at both departing and inbound installations. Families may use childcare 60 days before family departure and 60 days upon arriving at the new installation. Please contact your Family Childcare office (813-828-7760)

PLACES TO EAT NEAR MACDILL AFB

Big Ray's Fish Camp

6116 Interbay Blvd, Tampa FL 33611

813-605-3615

<http://www.bigraysfishcamp.com/>

Interbay Market

6110 Interbay Blvd, Tampa FL 33611

813-839-7542

<http://www.interbaymarket.com/>

Asian Kitchen

5415 Bayshore Blvd Tampa FL 33611

813-336-3060

<http://asiankitchenbysoho.com/>

Vino E Pasta

3603 W Gandy Blvd, Tampa FL 33611 813-902-8466

<https://vinoepasta.net/>

Hula Bay Club

5210 W Tyson Ave, Tampa FL 33611 813-837-4852

<https://hulabayclub.com/>

Rouen Thai

3642 W Gandy Blvd, Tampa FL 813-837-9100

<https://www.rouenthai.com/>

Cook's Kitchen

2902 W Gandy Blvd, Tampa FL 33611 813-832-2665

<http://www.theenglishcook.com/>

Mr. & Mrs. Crab Juicy Seafood & Bar Gandy South

4426 W Gandy Blvd, Tampa 33611

813-515-5828

<https://mmcseafood.com/>

Taste of Boston

5314 Interbay Blvd, Tampa FL 33611

813-831-2112

<https://www.tasteofbostonofsouthtampa.com>

Mamas Kitchen

5524 S Dale Mabry Hwy, Tampa FL 33611 813-831-6400

<https://www.mamaskitchensouthtampa.com/>

Salt Shack on The Bay

5415 W Tyson Ave, Tampa FL 33611 813-444-4569

<https://salt-shack.com/>

TAMPA BAY AREA ATTRACTIONS

Adventure Island
1-888-800-5447
www.adventureisland.com

Busch Gardens
1-888-800-5447
www.buschgardens.com

Yacht Starship Cruises
(813) 223-7999
www.yachtstarship.com

Channelside
(813) 223-4250
www.channelsidebayplaza.com

The Florida Aquarium
(813) 273-4000
www.flaquarium.org

The Tampa Museum of Art
(813) 274-8130
www.tampamuseum.org

Tampa Bay Visitors Center
(813) 223-2752
www.visittampabay.com

Museum of Science & Industry
(813) 920-4130
www.mosi.org

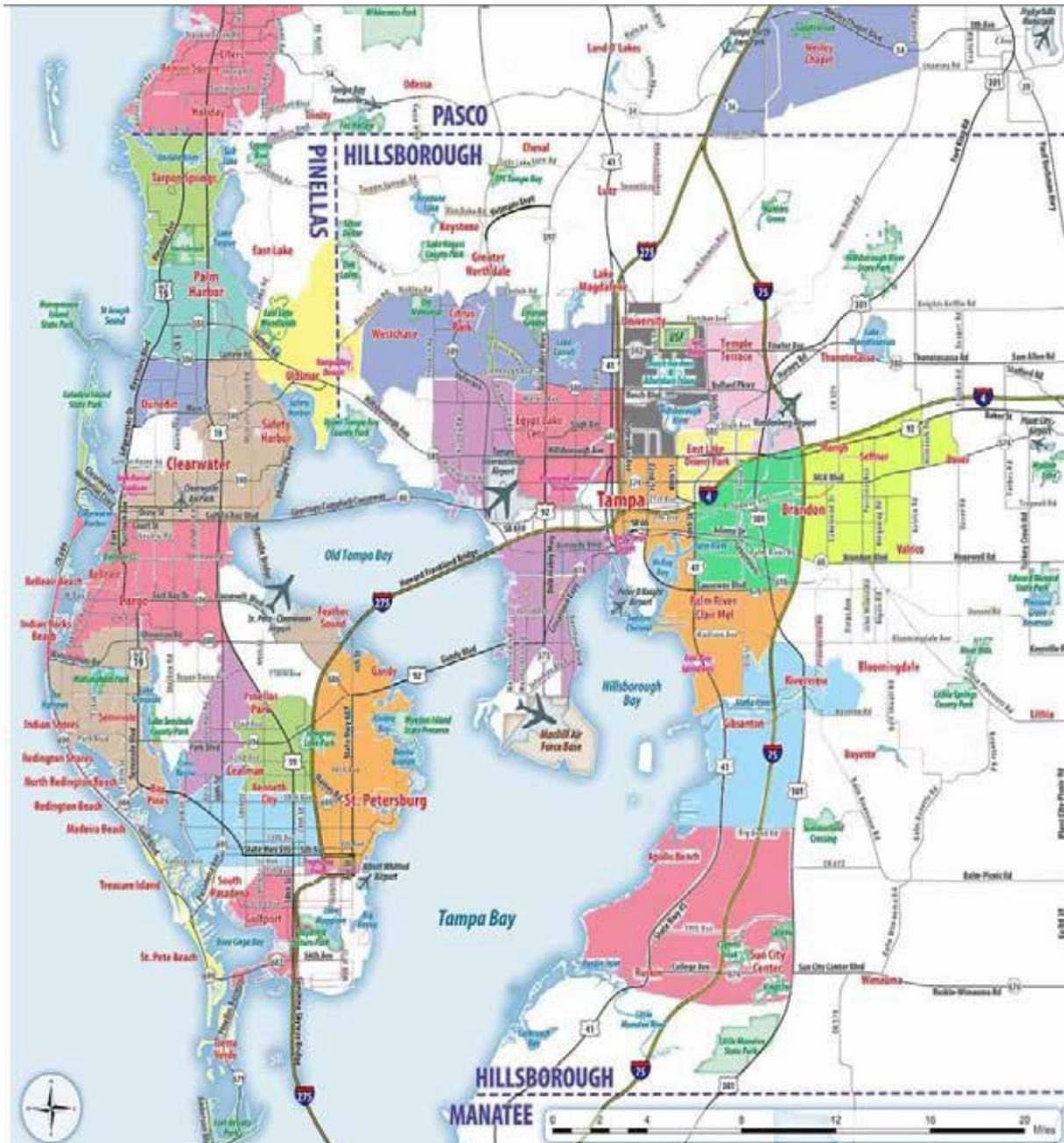
Tampa Bay Buccaneers
(813) 870-2700
www.buccaneers.com

Tampa Bay Lightning
(813) 223-7999
www.nhl.com/lightning

Tampa Bay Rays
(813) 228-7157
www.RaysBaseball.com

The Salvador Dali Museum
(727) 823-3767
<https://thedali.org/>

TAMPA BAY AREA MAP



CENTRAL TAMPA BAY AREA MAP

